

COMMAND TECH SUPPORT TERMS

**COMMAND IS COMMITTED TO PROVIDING THE HIGHEST QUALITY SERVICE
AND TECHNICAL ADVICE**

NOTE:

All instructions, for Command Cruise Control models and Command Parking Systems are available at NO CHARGE and are located at www.tcag.com.au

Refer to 'products' and 'cruise control' OR 'parking systems.'

FOR NON-WARRANTY, REPAIRS & ASSOCIATED TECHNICAL ADVICE

PHONE ADVICE TERMS (PER CALL):

ALL expert technical advice for products out of warranty is charged at \$10.00 per 5 minute intervals to a maximum of \$30.00 per call.

If you wish to proceed with chargeable technical advice with one of our technicians - Please complete and fax or email this form to sales@tcag.com.au or fax: 02 8853 2999.

They will then contact you.

REPAIRS FOR NON-WARRANTY;

All non-warranty repairs should be sent prepaid freight to our Castle Hill address and will be quoted and agreed prior to repair.

**There is a minimum charge of \$20.00 for cost of the inspection of non-warranty repairs.*

**This \$20.00 charge will be deducted from cost of the repair if repair is approved.*

AGAIN: All fit guides, data, application and range features are available on the website above.

By authorising your account charge or providing your credit card details you authorise Command Auto Group Pty Ltd to charge for technical telephone support. The charge will be advised at termination of each call.

PAYMENT AUTHORISATION FOR ACCOUNT OR CREDIT CARD CHARGE

Account Name: _____

Authorised by: _____

Date: _____ Signature: _____

Name on Card: _____

Card Number: _____

Expiry Date: _____ Signature: _____

NOTE: All information collected is handled under our privacy policy which is available on our website for your review.

HEAD OFFICE

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WESTERN AUSTRALIA

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