

COMMAND CRUISE CONTROL WARRANTY STATEMENT

Command Cruise Control warranties are in full compliance with Regulation 90 of Australian Consumer Law, and are subject to the following specific conditions.

Our AP60 model is designed for DIY fitment and is covered by a 12 month/20,000 kilometre warranty, whichever occurs first, from the date of purchase.

Models AP300 to AP900C are classified in our “Professional Installer” series and have a standard warranty as per the AP60, but qualify for an extended warranty under certain circumstances.

If one our “Professional Installer” models is fitted by a TCAG Approved Installer to a new vehicle either at the time of initial delivery, or no later than the first scheduled log book service, the warranty is extended to match the vehicle manufacturer’s standard warranty, whatever that may be at that time.

This warranty extension matches the standard vehicle warranty, it does not include any additional warranty sold to the vehicle purchaser at extra cost, or provided during a limited-time promotion by the vehicle manufacturer or dealer.

In the unlikely event that you need to contact us regarding a potential warranty issue we will ask you to validate your warranty purchase date. If you completed the TCAG Product Warranty Card and forwarded this to us we will have your details registered on our database. If not we will request a copy of your original purchase receipt or tax invoice, so please ensure you keep this. If your warranty does not qualify for the extension period, we recommend you note the vehicle mileage at time of purchase on your receipt or tax invoice.

Australian Consumer Law states a product must be fit for its intended purpose, and we advise Command Cruise Controls are designed to be fitted to passenger cars, light commercial vehicles and SUVs/4WDs. The maximum weight of the vehicle (including load and anything being towed such as a caravan or boat etc) should not exceed 4 tonnes.

Command Cruise Controls are not recommended for fitment to motorcycles, boats, medium to heavy commercial vehicles, low-speed applications below 40kph, or for use on any form of stationary engine. Our warranty does not apply to these applications as our units are not designed or recommended for fitments other than those specified above.

If you have any questions regarding our product warranties or suitable applications please email to sales@tcag.com.au or call our Technical Support Team on 02 8853 2900.
